

Entering Ukraine during the COVID-19 quarantine: frequently asked questions

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1. Can foreign citizens enter Ukraine?

Yes, under the effective regulations, foreigners are allowed to enter Ukraine.

2. When and by which document were the current regulations for foreigners entering Ukraine during the COVID-19 quarantine introduced?

The most recent changes were introduced by the Resolution of the Ukrainian government No. 230 as of 22 March 2021.

3. What is required for foreigners to travel to Ukraine during the quarantine?

Foreigners need to have an insurance certificate covering COVID-19 treatment and observation, valid for the whole term of their stay in Ukraine, and a negative result of a PCR-test taken no more than 72 hours in advance of their arrival in Ukraine.

4. Who can issue such an insurance certificate?

Such a certificate can be issued by:

- an insurance company registered in Ukraine, or
- an international insurance company having a representative office in Ukraine, or
- an international insurance company having a contractual relationship with a partnering insurance company in Ukraine ('assistance').

5. Can I get health insurance online?

Yes, some authorized insurance companies offer such an option. Please note that you may need to show a printed copy of the certificate when entering Ukraine. Since it may take some time for an insurance certificate to be issued, we highly recommend obtaining it beforehand to avoid any issues.

6. Who does not need an insurance certificate and a negative PCR-test result?

The following categories of people do not require a health insurance certificate to enter Ukraine during quarantine:

- foreigners permanently residing in Ukraine;
- employees of foreign diplomatic missions and consular institutions, employees of the representative offices of official international missions, organizations accredited in Ukraine, and members of their families;
- Servicemen of the Armed Forces of NATO member-states and member-states of the Partnership for Peace programme, who train Ukrainian Armed Forces divisions;
- drivers and crew members of cargo transport vehicles, buses, carrying out regular, irregular or shuttle passenger transportation, crew members of aircraft, maritime and river vessels, train and locomotive crews;

7. What is "Diy Vdoma" (Act-at-home)? What do you need to register in it?

"Diy Vdoma" (Act-at-home) is a mobile app that enables people coming to Ukraine to avoid observation (staying in a medical facility under supervision) through self-isolation in the place of their choosing. Upon registration and logging in at the self-isolation venue, app users receive regular notifications requesting a selfie. Geolocation has to be enabled at all times during the self-isolation period. Previously, it was only possible to register in the app using a Ukrainian phone number. According to recent information, there are now no restrictions as to the phone numbers that can be used.

8. How do I know if I need to go into quarantine (self-isolation)? How long does it last?

Ukrainian citizens returning from abroad are obliged to self-isolate for 14 days, regardless of the country they are coming from. Certain groups of citizens are exempt from self-isolation, provided there is no reason to believe they have been in contact with a person with COVID-19.

9. How is it decided which countries belong to the so called "red zone"?

Currently, countries are no longer divided into those belonging to the "red" or "green" zone in terms of COVID-19 spread. The rate of COVID-19 spread in a given country does not affect Ukrainian citizens or foreigners arriving from such a country.

10. Where can I find the current list of "red zone" countries?

Currently, countries are no longer divided into those belonging to the "red" or "green" zone in terms of COVID-19 spread. The rate of COVID-19 spread in a given country does not affect Ukrainian citizens or foreigners arriving from such a country.

11. Who does self-isolation not apply to?

Under the current regulations, there are some categories of people who are not obliged to self-isolate:

- Ukrainian citizens below the age of 12;
- drivers and crew members of cargo transport vehicles, buses, carrying out regular and irregular transportation, crew members of aircraft, maritime and river vessels, train and locomotive crews;
- Ukrainian citizens transporting hemopoietic stem cells intended for transplantation;
- Ukrainian citizens who have undergone a PCR-test no more than 48 hours in advance of their arrival in Ukraine and received a negative result.

12. Can I get tested for COVID-19 to avoid quarantine (self-isolation)?

Yes, a negative PCR-test is sufficient grounds for avoiding self-isolation or ending it earlier.

13. Can I get tested for COVID-19 at home, in my country?

Yes, you can get tested in the country you are coming from, but not more than 48 hours prior to crossing the Ukrainian border.

14. Where can I get tested in Ukraine?

You should receive information regarding the medical institutions where you can have a PCR test done under the Act-at-home program when registering in the app. The full list of such healthcare facilities is available [here](#).

Be sure to notify the personnel at your chosen healthcare facility that you are undergoing self-isolation under the Act-at-home program, and provide the phone number you used to register in the app. This way, the test results will be processed and reflected in the app.

15. Can I get tested for COVID-19 at the airport in Ukraine?

Yes, there are points of PCR testing at Kyiv Boryspil airport, so you can get tested upon arrival or before departure.

16. Are there ways to end self-isolation earlier?

Yes, self-isolation can be ended after one receives negative PCR test results.